

School Infrastructure Technician

Level: 3

Typical Duration: 12 months

Possible Job Role: School Support Technician, IT Technician, IT Infrastructure Technician

Course Overview

The infrastructure technician role is fundamental to schools in setting people up on IT systems, providing support and solving problems to help your school run smoothly.

An Infrastructure Technician provides support to internal and external stakeholders, helping them to be productive when using technology to do their own jobs, by using tools to problem solve and troubleshoot non-routine problems. The Infrastructure Technician sets people up on systems and provides support when they need it, rectifying issues to maintain the school's productivity.

Schools and multi academy trusts of all types are increasing digital technologies across all functions to maximise learning and opportunities for their pupils.

Qualification Achieved

On completion of this apprenticeship, you will hold a level 3 apprenticeship in Infrastructure Technician.

Additional qualifications achieved include:

- CIW Network Technology Associate
- CIW Internet Business Associate
- MTA Cloud Fundamentals
- MTA Software Development Fundamentals
- CIW – Internet Business Associate

Progression

The role may act as a gateway to further career and training opportunities, including, but not limited to:

- School IT Technician
- Lead IT Support
- Senior IT Infrastructure Technician

Learning & Assessment

Apprentices will be assigned a dedicated tutor. The tutor will visit monthly in the workplace, as well as being on hand to support throughout the duration of the apprenticeship programme. The frequency of these sessions may be more, depending on the needs of the apprentice.

End Point Assessment

Each learner will undergo ongoing assessment throughout the duration of their programme. The methods in which this apprenticeship are assessed are:

- Portfolio
- A Project
- Employer Reference
- Structured Interview

Entry Requirements

Individual employers may set their own criteria for this apprenticeship.

Hire an Apprentice

We can work with you to source a suitable applicant for your organisation or you can up-skill your existing employees. If the employee is under 19 and your business has fewer than 50 employees, there will be no cost for the training. If they are over 19 and/or your business has over 50 employees then you will contribute 5% towards the cost of the training. For any businesses paying into the levy, all training costs will be covered.

Recruitment

With our Talent Match recruitment service, Talent Bank, we will advertise your vacancy, screen applicants and pre-interview potential prospects in order to ensure you only interview the most appropriate candidates for your vacancy – all free of charge.

E-Portfolio

We offer a dedicated virtual learning platform which allows learners to keep on track of their course. In addition to this, it allows our tutors and employers to keep up-to-date with the progression of learners.

#whereisyourclassroom