



# Leisure Team Member

**Level:** 2

**Typical Duration:** 18 months

**Possible Job Role:** Leisure Team Member, Recreation Assistant, Leisure Attendant

## Course Overview

The role of the leisure team member is to support, enhance, and deliver the day to day operations and services of a leisure/fitness facility. Working as part of a team, it is the responsibility of the leisure team member to undertake a range of operational duties such as assisting with the opening and closing of the facility, undertaking routine maintenance of equipment and maintaining the cleanliness and safety of the environment. Alongside these operational functions, they ensure programmed activities and services are available for customers.

They act as a Lifeguard, Swimming Teacher, Gym Instructor and Group Activity Leader. The role requires empathy, professionalism and an ability to work flexibly. The leisure team member reports to the duty manager and will typically cover a seven-day week on a rota basis, resulting in shifts that may include weekends, early mornings, evenings and public holidays.

Alongside their operational duties there are five key areas of work all leisure team members will cover; leisure and fitness operations, lifeguard duties, swimming teaching duties, gym instruction and leading group activities.

## Qualification Achieved

On completion of this apprenticeship, you will hold an apprenticeships Level 2 Leisure Team Member .

Additional qualifications achieved include:

- First Aid at Work
- Pool Plant Operator

## Progression

The role may act as a gateway to further career and training opportunities, including, but not limited to:

- Leisure Duty Manager L3
- Facilities Services Operative L2
- Recreation Supervisor

## Learning & Assessment

Apprentices will be assigned a dedicated tutor. The tutor will visit monthly in the workplace, as well as being on hand to support throughout the duration of the apprenticeship programme. The frequency of these sessions may be more, depending on the needs of the apprentice.

### Assessment

Each Apprentice must undergo an independent end-point assessment to determine the outcome of their apprenticeship. The assessments will assess the knowledge, skills and behaviours gained during their programme. The methods in which this apprenticeship are assessed are:

- Professional discussion
- Observation of Practical Activities with questioning

### Entry Requirements

Individual employers may set their own criteria for this apprenticeship.

### Hire an Apprentice

We can work with you to source a suitable applicant for your organisation or you can up-skill your existing employees. If the employee is under 19 and your business has fewer than 50 employees, there will be no cost for the training. If they are over 19 and/or your business has over 50 employees then you will contribute 5% towards the cost of the training. For any businesses paying into the levy, all training costs will be covered.

### Recruitment

With our Talent Match recruitment service, Talent Bank, we will advertise your vacancy, screen applicants and pre-interview potential prospects in order to ensure you only interview the most appropriate candidates for your vacancy – all free of charge.

### E-Portfolio

We offer a dedicated virtual learning platform which allows learners to keep on track of their course. In addition to this, it allows our tutors and employers to keep up-to-date with the progression of learners.

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